

Docket No.: DGX01002

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Bice et al. Confirmation No.: 4295  
Serial No.: 09/879,816 Art Unit: 2152  
Filed: June 12, 2001 Examiner: Unassigned  
Title: Automated Message Handling System and Process

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**POWER OF ATTORNEY AND  
REVOCATION OF POWER OF ATTORNEY**

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

I hereby appoint practitioners at Customer No. 25537, which includes: Steven McCann, Reg. No. 34,958; David J. O'Neill, Reg. No. 42,953; and Michael A. Wrenn, Reg. No. 42,237, as attorneys and Frank A. McKiel, Reg. No. 43,792; and Eden U.I. Stright, Reg. No. 51,205, as patent agents, with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith.

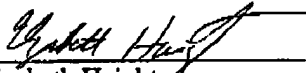
Please revoke all previous powers of attorney or authorizations of agent.

The undersigned is authorized to sign on behalf of the Assignee of Record.

All correspondence shall be addressed to Customer No. 25537.

Respectfully submitted,

Date: 8/26/04

  
Elizabeth Haight  
Vice President and Controller  
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Approved by Legal

MAE  
8/26/04